

HOW SCOTSMAN IS
Helping the Luxor
Serve Guests



The Luxor Hotel and Casino in Las Vegas includes 4,400 guest rooms located in two 22-story towers.



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The Scotsman ice machine is easy to maintain and repair, and parts are readily available," said Joe Glazier, Vice President of Property Operations for the Luxor. "Maintenance times are reduced, thus freeing up staff for other repair and maintenance issues."

Today's hotel and resort operators need an ice-making solution that meets and exceeds expectations around the clock. For a hotel the size of the Luxor Hotel and Casino in Las Vegas, that's a big ask.

With more than 4,400 guest rooms located in two 22-story towers, guest floor ice machines have to keep up with demand and offer easy maintenance and repair to minimize downtime. Scotsman ice machines are up to the job, reliably producing ice for the Luxor's clientele.

Joe Glazier, Vice President of Property Operations for the Luxor, says that both guests and staff like the size and shape of the cubes produced by the Scotsman machines. However, the amount of ice produced by the machines is just as important, and Glazier notes that "Scotsman's cycle time is one of the best. As a result of this, ice production has increased."

For his operations staff, the reliability offered by the Scotsman ice machines puts them ahead of the competition. "Scotsman is a very reliable machine," he notes. "It is easy to maintain and repair, and parts are readily available. Maintenance times are reduced, thus freeing up staff for other repair and maintenance issues."

The service team is available when he needs them, Glazier says. "The local team has been responsive and supportive. Scotsman has been a good partner for Luxor."

With Scotsman ice machines, guests are getting the clear, fresh-tasting ice they need, so the Luxor staff can focus on providing an exceptional experience.

To learn more about Scotsman's product offerings for hotels, resorts and casinos visit scotsman-ice.com/prodigyplushospitality.



Scotsman
ICE THE WORLD DEMANDS

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