

# SERVICE BULLETIN

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**Subject: COVID-19 Guidelines for Increased Sanitization of all Ice Machines**

Scotsman strongly encourages increasing the frequency of sanitizing ice machines in order to minimize the possibility of transmission of COVID-19/The Coronavirus.

Ice Machine Sanitizer is used to disinfect your ice machine. Although it is recommended that you sanitize your machine a minimum of every six months, more frequent sanitation is recommended to reduce the possibility of transmission of bacteria and virus related illness.

Please refer to the following pages for step-by-step instructions for sanitizing a Scotsman Legacy Cuber ([DCE33](#)), Brilliance Cuber ([SCC30](#) or [SCC50](#)), or Brilliance Nugget ([SCN60](#)) Ice Machine. For complete, model specific instructions on sanitizing, refer to the user manual.

A sanitizing solution can be made using 1 ounce of household bleach and two gallons of hot water. Note: If the interior of the ice storage bin has not been recently sanitized, it is highly recommended to remove all of the ice and sanitize the inside of the bin.

If an ice machine is being serviced, any areas, inside or outside the machine, that have been serviced or the tech has made physical contact with, including the food zone, controller, panels, or ice bin must be sanitized prior to leaving the location.

**Frequent sanitation of food equipment will help reduce the possibility of transmission.**



## Sanitizing a Scotsman DCE33 and SCC30

1. Open the door and turn the ice machine to the off position.
2. Remove and discard ice from the storage bin.
3. Prepare a sanitizing solution using 1 ounce of household bleach and two gallons of hot water.
4. Pour the solution into the water reservoir until full. The water reservoir can be easily accessed by lifting up the clear curtain and pouring the solution onto the metal grate.
5. Allow the machine to operate for at least two hours.
6. Remove and discard all of the ice that was made during that time.
7. Use the remaining sanitizing solution to thoroughly wash and rinse the following ice machine components: interior bin assembly, water reservoir, curtain, ice scoop, ice scoop holder, and door assembly including gasket and handle. The door gasket can be gently stretched to ensure all crevices are wiped down. Extra attention should be given to all surfaces that human contact is made.
8. Pour any excess sanitizing solution into the bin and allow it to drain.
9. Return the machine to the on position.



## Sanitizing a Scotsman SCC50 and CU50

1. Open the door then press and hold the on/off button for three seconds until the green ice making light goes out..
2. Remove and discard ice from the storage bin.
3. Press and hold both the Clean/Reset and On/Off buttons for 5 Seconds until the yellow time to clean light starts to blink.
4. Prepare a sanitizing solution using 1 ounce of household bleach and two gallons of hot water.
5. Pour the solution into the water reservoir until full. The water reservoir can be located by simply lifting the plastic curtain flaps.
6. The machine will then recirculate the sanitizing solution throughout the ice making system. Let the machine run for at least 30 minutes.
7. Press and release the On/Off button to begin the rinse cycle. Let the machine run for at least 30 minutes.
8. Press and release the on/off button.
9. Use the remaining sanitizing solution to thoroughly wash and rinse the following ice machine components: interior bin assembly, water reservoir, curtain, ice scoop, ice scoop holder, and door assembly including gasket and handle. The door gasket can be gently stretched to ensure all crevices are wiped down. Extra attention should be given to all surfaces that human contact is made.
10. Turn the machine back on by pressing and releasing the on/off button. The green ice making light should illuminate.

## Sanitizing a Scotsman SCN60

1. Open the door then press and release the on/off button. The green ice making light will blink for about a minute and then the unit will shut off.
2. Remove and discard ice from the storage bin.
3. Remove the compartment cover: remove the thumbscrews, remove the ice scoop, and push down on the scoop holder. The cover can then be lowered and oriented so it can be removed through the bin opening.
4. Locate the water reservoir and shut the water off using the knob or lever on the reservoir cover.
5. Remove the water reservoir cover.
6. Drain the ice making system by removing the drain plug. Once drained, return the plug.
7. Prepare a sanitizing solution using 1 ounce of household bleach and two gallons of hot water.
8. Use a squeeze bottle with a neck or tube, sometimes called a “wash bottle”, to fill the reservoir with the sanitizing solution.
9. Press and hold both the Clean/Reset and On/Off buttons for 5 seconds until the yellow time to clean light starts to blink.
10. Once the machine starts making ice, continue to add sanitizing solution to maintain a full reservoir. This process will take approximately 40 minutes.
11. Once half of the solution has been used, turn the water back on at the water reservoir.
12. Once the cycle has completed the unit will turn off. Pull the drain plug and allow the water system to drain for 2 minutes and then reinstall the plug.
13. Allow the unit to fill for at least two minutes and then pull the plug a second time and allow it to drain for two minutes before reinstalling the drain plug.
14. Use the remaining sanitizing solution to thoroughly wash and rinse the following ice machine components: interior bin assembly, water reservoir, curtain, ice scoop, ice scoop holder, and door assembly including gasket and handle. The door gasket can be gently stretched to ensure all crevices are wiped down. Extra attention should be given to all surfaces that human contact is made.
15. Reinstall reservoir cover and compartment cover. Return scoop holder to its original position.
16. Turn the machine back on by pressing and releasing the on/off button. The green ice making light should illuminate.