General Commercial Service
Segments
- Cubers –
  - Prior (CM, CM3) and Prodigy
  - Undercounter cuber
- Flakers –
  - Prior and Prodigy
  - Undercounter flaker
  - Ice maker-dispenser
- Nugget ice dispensing
- Hotel dispenser
- Eclipse

Recipe for Ice
- Mix proper amounts of
  - Water
  - Refrigeration
  - Electricity
- Too much or too little of any ingredient:
  - NO ICE!!!

Cuber Control Type Review
- All must terminate freeze, start and finish harvest.
  - Four freeze cycle termination methods:
    - Suction line temperature plus timer
    - Suction line temperature only
    - Reservoir water level
    - Direct sensing of water over ice bridge
  - Four harvest cycle termination methods:
    - Timed
    - Infrared light sensing ice
    - Suction line temperature only
    - Curtain switch

Suction Line Temperature Method
- Cube Size Thermostat – Normally Open, closes on temperature fall. Sensing suction line temperature. Contacts close at preset temperature to start a timer (mechanical or electronic) to finish the cycle
  - Many prior models, including CM, SCE170
  - Exception: CU0515 senses evaporator temperature – its closed contacts immediately trigger Harvest.

Suction Line Temperature Method
- Thermistor, attached to suction line
  - Resistance changes with temperature
  - Attainment of preset resistance starts electronic timer to finish the cycle
  - Applies to CU50
Water Level Method – CM³
- Reservoir water level determines end of freeze
- Sensed by float, stick and infrared sensor
- As ice is made
  - Reservoir water level drops
  - Slot in the stick falls past the upper sensor
  - Triggers either
    - Refill or,
    - If all refills are complete, starts harvest.

Water Level Sensor – Photo Eyes

Direct Sensing Method – Prodigy Cuber
- Freeze continues until ice has increased in size to cause the water flowing over it to contact a sensor.
- That contact triggers the controller to begin the harvest mode.

Harvest Complete
- **Time only** – timer advances a cam, microswitch on cam stops harvest.
  - CU50 and SCE170 have electronic timers in controller
- **Infrared sensors** – harvesting ice falls between infrared emitter and detector, when no longer detected controller sets next cycle harvest time.
- **Evaporator temperature** – CU0515. When the evaporator warms up to preset point, harvest stops.
- **Curtain switch** – when ice pushes curtain away from switch, it triggers the controller to stop harvest.

Freeze Termination Devices

Curtain Switch - Prodigy
- **Switch is Open when curtain is Open**
  - Open contacts trigger end of freeze
- **Indicator light is ON when switch is Open**
  - Unused switch light is always on
Prodigy Cuber Sequence of Operation

- Batch reservoir fill system on modular cubers
  - One fill per cycle
  - Fills until water sensor satisfied
- Freezes until ice thickness sensor triggered by water contact
- Harvests until curtain switch opens
- Drains water and refills during part of harvest cycle

CU1526/2026/3030 Water Level

- Full reservoir system, controlled by float valve
- Normal water level is 1” deep at left end of reservoir

Prior Cuber Sequence of Operation

- CM³ type
  - Batch reservoir fill system
  - Fills reservoir until water sensor satisfied
  - Overflow time
    - Some models refill during freeze
      - CME456
      - CME810
      - CME1056
      - CME1356/1656
    - SCE275 – refills twice
  - Freezes until water drops enough to trigger harvest
  - Harvests until cubic sensing quits – uses feedback from prior cycle

Prior Cuber Sequence of Operation

- SCE170 type
  - Full reservoir system – uses float valve
  - Freezes until cube size thermostat closes, starting electronic timer in the controller to finish freeze cycle
  - Harvests until curtain opens
  - Drains during harvest

Prior Cuber Sequence of Operation

- CM / DCE type
  - Batch reservoir fill system with inlet water solenoid valve
  - Fills reservoir continuously during harvest
  - Freezes until cube size control closes, starting timer
  - Timer finishes freeze and switches to harvest
  - Harvests until timer stops

Cuber Diagnostics – No Ice

- Unit off, nothing operating
  - Bin control keeping machine off (false bin full)
    - Thermostat
    - Curtain switch
    - Photo eyes
    - Ultrasonic
  - High pressure control open
  - Controller safety has stopped unit
    - Freeze or harvest cycle length – too short or too long
    - High or low discharge temperature
    - Lack of or too much water
    - Transformer failure
Cuber False Bin Full

- Bin Thermostat – cold control
  - Used on CU50, CM and some CM³
  - CU or CM – opens on temperature fall
  - CM³ – closes on temperature fall
  - CM³ – connects to controller at #7
    - Standard on CM³1056 and larger, optional on others
    - React to stop ice making at about 35°F.

Cuber False Bin Full

- Curtain Switch
  - Used on SCE170 and all Prodigy Cubers
  - Open switch shuts machine down
  - Curtain stays open
    - Stuck open
    - Magnet lost
  - Switch failure
    - Controller has indicator lights

Cuber False Bin Full

- Photo Eyes
  - Used in all CM³ including SCE275
  - Photo eyes are Infrared emitter and detector set
  - Scale on eyes will block light and cause Bin Full light to be ON all the time
  - Failed emitter or detector will also cause Bin Full light to be ON all the time
  - Controller unlikely to be the cause
  - No firm test available

Cuber False Bin Full

- Ultrasonic
  - Sound wave timing measures ice level
  - Originally used on certain prior 1990s CMs
  - New design in 2007
    - Standard on EH222
    - Optional thru Prodigy KVS kit
  - If adjusted too low, will stop ice making
  - If sensor socket is blocked, will stop ice making
    - Note – open curtain switch also triggers Bin Full light

Cuber Diagnostics – No ice

- Unit shut off on a safety
  1. High discharge pressure
  2. High discharge line temperature
  3. High by pass line temperature
  4. Long freeze time
  5. Long harvest time
  6. Short freeze time
  7. Lack of refrigeration
  8. Slow water fill

1. High Discharge Pressure

- All Remotes and Water Cooled Models
- Some Air Cooled
  - Sensed by high pressure cut out switch
  - Cut out pressure varies: 400, 450 or 500 PSIG
  - Automatic reset
  - Does not power off controller
- Causes
  - Hot ambient, poor ventilation
  - Fan motor failure, pressure switch failure
  - Water supply failure
2. High Discharge Temperature

- **CM³ and Prodigy**
  - Sensed by thermistor on discharge line
  - Shuts unit off at 250°F.
- **Causes**
  - High superheat at compressor
  - TXV starving plate
  - Low charge
  - High ambient
  - Thermistor out of calibration

3. High By Pass Temperature

- **Prior CM models**
  - Sensed by thermo disc temperature sensor by hot gas valve outlet
  - Sensor opens circuit at 140°F. Automatic reset
  - **Causes:**
    - Hot gas valve leaks thru during freeze

4. Long Freeze Cycle

- Applies to **CM³ and Prodigy**
- Maximum times vary by product and model
  - CM³ – 31 to 50 minutes
  - Prodigy – 45 minutes for all but CU1526 (84)
- **Causes**
  - Inlet water valve leaks thru during freeze
  - Purge valve leaks water down the drain
  - TXV superheat to high or too low
  - No refrigeration – any cause
  - Water pump failure
  - End of freeze not sensed by control system
  - Fans cycle (CM³) in warm ambient

---

**Long Freeze - Water Supply – Part of the Recipe**

- **Too Much Water**
  - Inlet water valve leak by symptoms:
    - Long freeze time – any model
  - Thick ice on CM³ models
  - Purge valve leak by
    - Thick ice on bottom of slab on Prodigy
    - Purge valve leak causes a refill
    - No ice at top row on CU1526/2026/3030.
    - Causes float valve to open more as water drains out

**Long Freeze – No Refrigeration**

- **Lost charge**
- **Compressor off**
- **Compressor will not pull down**
- **Hot gas valve leaks by**
- **TXV**
- **Water supply off – water cooled**
- **Headmaster bypassing or not used – remote**

**Long Freeze: Hot Gas Valve Leaks By**

- Applies to all cubers.
- **Check temperature of valve during freeze cycle**
  - Should NOT be hot
  - If HDT, replace or rebuild
Long Freeze: TXV Superheat

• Too low
  – High suction pressure during freeze
  – Floods evaporator and compressor
• Too high
  – Low suction pressure during freeze
  – Starves evaporator
  – Compressor overheats
• Bulb connection
  – Must be strapped tightly to suction line
  – Must be insulated
  – Bulb at 8:00 or 4:00 position

Remotes

• Must operate between -25 and +125 degrees F. air temp at condenser
• Receiver and head pressure control valve (headmaster) work together to maintain minimum discharge pressure in the freeze cycle
  • Bypasses condenser when discharge pressure is low
  • Keeps receiver pressurized, moves refrigerant to condenser until pressure increases

Remotes – Long Freeze

• No ice, low suction pressure
  – Low refrigerant charge
  – May be temperature initiated at first
  – Headmaster stuck in bypass mode
    • Fills receiver with discharge gas, no liquid returns
    • Receiver very hot, compressor overheats
  – Missing headmaster – non Scotsman condenser
    • Condenser fills with liquid, empties receiver
    • Liquid line valve not opening all the way
    • Starves expansion valve

Long Freeze – End of Cycle Not Sensed

• CM²
  – Water level
    • Not dropping
    • Not sensed by water level sensor and float stem/stick
• Prodigy
  – Water contact
    • No water over plate
    • Ice thickness sensor not making circuit when wet

Long Freeze Cycle - Prodigy

• No water due to False Sump Full signal
  – Sump Full light is on, but water level is low
  – Cause is a shorted water level sensor
  – Remedy: Clean sensor probe housing

Diagnostic – Water Level Sensor

• Sump Full light ON, but no water in reservoir - Code 2 displayed.
• Cause: dirty sensor
  – Solution: clean sensor
    • Release probes from housing
    • Clean housing thoroughly
      – Housing is the insulator
Update: New Water Level Sensor Guard

- Water level sensor probes shielded from water splash and separated from air upflow
  - Guard surrounds probes
  - Reduces false sump full signal
- Reduces code 1 and 2 shutdowns
- Applied to all Prodigy modular cubers
- Kits available:
  - Include sensor, harness, guard and sump cover

Long Freeze – End of Cycle Not Sensed

- SCE170 and/or prior CM or other old cuber
  - Cube size control does not close, causes:
    - Defective thermostat
    - Mis-adjusted
    - CCW adjusts warmer
    - Ice small / high superheat – suction line temp must drop to preset temp to connect power to timer
    - Plus 8 deg. F. typical cut in
      - Refrigerant leak
      - Hot gas valve leaking by
      - Too much water

Prior CM
- Timer does not advance – other reasons
  - Open timer motor
  - Open relay contacts (8 to 5) when relay is energized

5. Long Harvest

- CM²
  - Ice sensors/bin eyes not “seeing” the ice during harvest
  - First cycle always long to cover cold temperature operation
  - Ice not releasing
- SCE170
  - Curtain switch not sensing curtain opening
  - Ice not releasing
- Prodigy
  - Curtain switch not sensing curtain opening
  - Ice not releasing

Bin Eyes not sensing

- CM² models used photo-electric eyes to sense ice cubes during harvest
- Infrared emitter (red & black wires) and detector in discharge chute
- Bin full light is the indicator of sensing
  - Blinks ON when sensed a group of cubes
- Mineral scale on lenses affects ability to sense
  - Can be blinded by light

Ice Not Releasing – Any Model

- Lack of heat
  - Hot gas or vapor valve not opening or opens partially
- Dirty machine
- Oversized cube
- Undersized or partial cube
- Very cold conditions
- Harvest assist failure – Prodigy
- Damaged plate
Excessive Fan Cycling – CM³

- Air cooled CM³ models test discharge temperature 3 minutes after Freeze starts
  - If below the limit, fans cycle on and off for that entire freeze cycle to maintain discharge pressure
  - Fans might cycle if:
    - Unit is in a cold ambient
    - It is the first cycle after a restart – condenser is cold
    - The discharge temperature is lower than expected due to low charge or low superheat
    - Thermistor out of calibration or probe not connected to discharge tubing
- Cycling fans can result in very high discharge pressure – over 400 PSIG

6. Short Freeze Time

- Prodigy Only – Code 8
  - Primary cause is erratic water flow from spillway
    - Spillway surface needs scrubbing
    - Sagging bracket (02-4205-01) needs replacing – plastic form bracket sags into water path
  - Secondary cause is ice bridge too thin, ice harvests bottom half, top half stays on plate
  - Another cause is scale on the ice Thickness Sensor and wire

7. Lack of Refrigeration

- CM³: water and discharge thermistors confirm refrigeration operation
  - If at start up reservoir water stays warm and discharge line cool, unit cuts off early in freeze with a Refrigeration light on continuously.
  - Cause example: Compressor not starting
- CM³ and Prodigy have maximum freeze cycle times
  - CM³ – Refrigeration light on continuously at end of cycle
  - Prodigy – Code 1
    - Causes example: Low refrigerant charge

8. Slow Water Fill

- CM³
  - Water fill time measured by controller
    - Powers relay to open inlet water solenoid valve
    - Starts internal time clock
    - Must fill within 130 seconds (up to 2 plates) or 250 seconds (3 plates or more)
    - Fill sensed by the Water Level Sensor
    - Slow fill causes 2 Blink Water Diagnostic Light Code
    - Automatic retry

Update

- Mounting bracket change
  - Shortened slot, eliminates sag
  - Added guide bar
    - For distributor

Code 8 – Water Flow Correction

- Lightly sand or scrub the spillway across the flow of water
  - Evens out water flow
  - Reduces splash onto ice thickness sensor probe

7. Lack of Refrigeration

- CM³: water and discharge thermistors confirm refrigeration operation
  - If at start up reservoir water stays warm and discharge line cool, unit cuts off early in freeze with a Refrigeration light on continuously.
  - Cause example: Compressor not starting
- CM³ and Prodigy have maximum freeze cycle times
  - CM³ – Refrigeration light on continuously at end of cycle
  - Prodigy – Code 1
    - Causes example: Low refrigerant charge
### Slow Water Fill

- **Prodigy**
  - Water fill time measured by controller
  - Powers relay to open inlet water solenoid valve
  - Starts time internal clock
  - Must fill within 5 minutes
  - Fill sensed by Water Level Sensor
  - If slow triggers code 3
  - Automatic retry

### Slow Water Fill Diagnostics

- **CM³ or Prodigy**
  - Water supply restricted
  - Water solenoid failure
  - Controller relay failure
  - Purge valve leaking

- **CM³**
  - Restricted/faulted water supply – filter/valve
  - Sensor failure
  - Unit not level
  - Standpipe wrong height
  - Float stick hang up

### CM³ Sensor Diagnostics

- **CM³ or Prodigy**
  - Water supply restricted
  - Water solenoid failure
  - Controller relay failure
  - Purge valve leaking

- **CM³**
  - Restricted/faulted water supply – filter/valve
  - Sensor failure
  - Unit not level
  - Standpipe wrong height
  - Float stick hang up

### CM³ Water Level Sensor Diagnostic

- Sensor must detect blocked light when float rises to full position
  - Must be no corrosion on pins – clean first
  - Check voltage at controller connector 2 with DC voltmeter
    - Negative on bottom pin – yellow wire
    - Positive on second pin from top – red wire
  - Move stick up and down, voltage change will be small, but MUST change

### CM³ – Test Mode

- **Available only on Rev 9 controllers (2005 and up)**
  - Forces operation
  - Allows testing of water level sensor function

- **Hold OFF** button in until unit shuts off.
- **Hold OFF** button in until green lights switch ON
- **Hold CLEAN** button in until bin full light blinks
  - Unit will test all functions in sequence, stops when done
  - Test water level sensor at end
  - Green lights indicate float level: 4, 3, 2 or 1.

### Flaked and Nugget Modular and Ice Maker Dispensers

- Sensor must detect blocked light when float rises to full position
  - Check voltage at controller connector 2 with DC voltmeter
    - Negative on bottom pin – yellow wire
    - Positive on second pin from top – red wire
  - Move stick up and down, voltage change will be small, but MUST change

- ~ 5.01 VDC = Water Full
Quick Review: What is a flaker?

- A continuous flow ice machine
  - Vertical, water filled, refrigerated cylinder
  - With internal CCW 11 RPM auger driven by a gear reducer
  - Constant water in and ice flow out
  - Soft ice crystals continuously form in the evaporator between the auger and freezer wall
  - Forced up by the auger
  - Makes flaked or nugget ice by a compression process
    - Flaked ice: Soft ice squeezed against barrier or thru slots to make it useable
    - Nugget ice: Soft ice extruded thru 16 holes, 9 on NU130

Recipe for Ice

- Same as a cuber
  - Water
  - Refrigeration
  - Control system

Causes

Flaked and Nugget Ice

- Several Systems
  - By gear reducer size:
    - 1/20 HP – NU130 only
    - 1/10 HP – brass evaporator, flaked ice only
    - Electro-mechanical or electronic controls (dispensers)
      - Two sizes
        - SF75 type – AF1, AFE430, AFE424
        - SF1 type – TED510, MDT3 and MDT4
    - 1/10 HP – stainless steel evaporator, cubelet ice only
      - MDT2
    - ¼ HP – stainless steel evaporators – 2 sizes
      - Electronic controls
        - Auto-sentry and prior
        - Prodigy

Flaked and Nugget – No Ice

- Continuous flow machines must have water
- All have water sensor to stop operation if water supply fails, methods include:
  - Water Pressure - AFE
  - Heated Thermistor – Prior NM/FM, MDT3 thru MDT6
  - Conductivity – Prodigy, NU130, MDT2 and AutoSentry
- All auto restart when water supply is restored

Water Schematic – Prodigy 2012

- Bin control stopping operation
  - Thermostat machines – AF & AFE
    - Open bin stat
  - Electronic models – all others
    - Scale on photo eye set
    - Optional KVS set too low
### Gear Reducer Overloaded

- **Causes:**
  - Low water level
  - Scale on evaporator
  - Scale on auger
  - Worn bearings
  - Damaged gear reducer

### Centrifugal Switch

- **In series with contactor coil or compressor, switches open when motor slows or stalls**
- **Two types**
  - 1/10 HP motor, switch is on top of motor
  - 1/4 HP motor, switch is inside motor

### Refrigeration

- **Steady state operation**
- **Two refrigerants**
  - R-134a
    - AF424, MDT2, MDT3, MDT4, NU130
    - Most operate at 12-13 PSIG suction, NU130 excepted
  - R-404A – all others since 1995 changeover
    - Suction pressure varies by model, condenser and ambient, smaller machines have higher pressure
    - Overall 22 to 46 PSIG
    - Remote low side EPR is set per unit size
    - Superheat on TXV models:
      - 6-8 degrees up to Prodigy
      - 12 degrees for Prodigy

### Gear Reducer Overloaded

- **Causes:**
  - Low water level
  - Scale on evaporator
  - Scale on auger
  - Worn bearings
  - Damaged gear reducer

### Refrigeration

- **Low Pressure Cut Out Open (0 – 4 PSIG)**
  - No refrigerant in system
  - Auger not turning, compressor on

- **High Pressure Cut Out Open (400 PSIG)**
  - Fan motor failure
  - Water supply lost to water cooled model
Flaked and Nugget – Remote Refrigeration System

- Head pressure control valve (headmaster)
  - Maintains minimum discharge pressure
    - 180 PSIG prior
    - 220 PSIG current
  - Was in ice head, now part of condenser
- Liquid line solenoid
  - Powered by controller
- Receiver
- Pump down pressure switch
  - Operates compressor contactor

Prodigy Remote Flaker / Nugget

- Use condensers
  - ERC111 - N0622 and F0822
  - ERC311 - all others
- Head change only: re-use prior condenser
  - Must be same refrigerant
  - Add headmaster kit KPFHM

Flaked and Nugget - Controllers

- Six types
  2. NME/FME - AutoSentry – 2001 thru 2009
  3. Prodigy
  4. TDE or MDT3 thru MDT6
  5. MD72
  6. NU130

NM/FM/ND NME/FME/NDE Controller

- Two Lights
  - Water (L1)
  - Bin Empty (L2)
- With and Without Reset Switch

AutoSentry Controller

- Seven Lights
  - Water OK
  - Power OK
  - Service
  - Freeze
  - Bin Full
  - Compressor (LED3)
  - Gear Reducer (LED1)

Prodigy Controller

- Eight Lights
  - Power
  - Status
  - Water
  - De-scale / Sanitize
  - Bin Eyes Blocked
  - Water Present
  - Comp
  - Auger
- Code Display
- Three switches
Prodigy - Display Codes

• F = Freeze mode
• b = Bin full
• C = Clean cycle
• L = Locked
• d = test mode
• O = Off
• E = self test failed

A blinking code means a mode change – will restart or has restarted

• 1 = No ice sensed
• 2 = Auger motor over amp
• 3 = No water sensed
• 4 = Refrigeration system pressure too high / low

Manual codes:

• 0, 4, 6, 1 = time interval to Clean Light On settings

TDE & MDT3 thru MDT6 Controller

• Four Lights
  – Power
  – Bin Empty
  – Off Timer
  – No Water

MDT2 Controller

• Six Lights (left to right)
  – Bin Empty
  – Hi condenser temp
  – Auger Motor Rotation Failure
  – Power
  – No Water
  – Bin Full

• Dispense board signals fault by blinking its lights

NU130 Controller

• Three cabinet lights
  – Ice Making
  – Check Water
  – Time to Clean

• Two relay lights
  – Compressor
  – Auger Motor

Flaked and Nugget Cleaning

• All models, use Scotsman Clear 1 Ice Machine

  Scale Remover – it is nickel safe
  – Ratio: 8 ounces to 3 quarts of clean water
  – Shut water off
  – Drain and refill reservoir / evaporator
  – Soak with unit off, then operate unit, use all scale remover solution
  – Prodigy and NU130 have clean mode that includes soak time
  – Switch water back on
  – Repeat if needed, do NOT increase strength

Maintenance – Scale Removal

• Clean mode
  – Push Clean button
  – Timed soak / auger in motion – 20 minutes
  – Timed run / ice making – 20 minutes keep reservoir full of solution
  – Resets clean light
**Maintenance**

- Check mechanicals
  - Clean air filter
  - Clean Water Sensor
  - Ice Sensor
  - Clean eyes
  - Top bearing
  - Check / Repack
  - Water seal
  - Check condensate pan
  - Gear reducer bolts
  - Check torque
    - 275 inch pounds

**Update**

- Changed Reservoir in 2012
  - Copper inlet tubing
  - New sensor position
  - Float bulb lever

**Maintenance – Current Version**

- Check water level sensor
  - Probes clean and not shorted

**Maintenance**

- Check water level sensor
  - Probes clean and not shorted

**Update**

- Changed Reservoir in 2012
  - Copper inlet tubing
  - New sensor position
  - Float bulb lever

**Bearing Access**

- Push bail clamp back
- Remove chute cover
- Remove ice sweep
- Remove breaker cover
  - Left hand threads

**Maintenance**

- Bearing service
  - Grease all white – OK
  - Grey streak – add grease to check
  - All grey - repack
  - Repack with grease needle
- Replacement
  - Use arbor press to remove and press in new bearing
Maintenance

- Water Seal
  - Check condensate pan
  - Water seal leak drains into pan

Drain Slot
Condensate Pan

Service

- Remove the Auger
  - Shut off water
  - Drain reservoir & evaporator
  - Push bail clamp back
  - Remove cover
  - Remove ice sweep
  - Remove upper chute

Auger

Auger as it should look, clean and not damaged.

Water Seal Replacement

- Remove auger
- Separate from gear reducer
- Remove retainer and stationary half of seal

Water Seal Replacement

- Rotating Half
  - Clean auger shoulder
  - Add bead of food grade sealant to shoulder
  - Lubricate rubber
  - Slide onto auger
  - Sealant fills gap

Water Seal Replacement

- Loosen auger stud
- Remove 4 allen head bolts
- Lift Auger out, dry off
  - Works best clean & bright
  - Examine auger edges
    - Excessive bearing wear will cause auger damage
  - Check evaporator wall for scale
- Replace Water Seal

Service

- Remove the Auger
  - Shut off water
  - Drain reservoir & evaporator
  - Push bail clamp back
  - Remove cover
  - Remove ice sweep
  - Remove upper chute

Service

- Loosen auger stud
- Remove 4 allen head bolts
- Lift Auger out, dry off
  - Works best clean & bright
  - Examine auger edges
    - Excessive bearing wear will cause auger damage
  - Check evaporator wall for scale
- Replace Water Seal
Service: Top Bearing

- Remove auger stud
- Separate breaker from auger, check bearing
  - Remove / Replace bearing using arbor press
  - Install new lip seals, cup side up
  - 2" PVC coupling install tool
  - Lube seals with food grade grease before installing bearing

AFE/MDT3 or 4 Top Bearing Access

- 2" PVC coupling install tool
- Lube seals with food grade grease before installing bearing

AFE/MDT3 or 4 Top Bearing Inspection

- Clean up and repack with small amount of grease
- Return thrust bearing to unit
- Put plastic cap back on, be sure it is on tight

AFE Service Diagnosis

- Ice Maker Does Not Operate
- Check:
  - Bin Thermostat
  - Water Pressure Cut Out Switch
  - Hi Pressure Cut Out Switch

AFE Service Diagnosis

- Ice Maker Does Not Operate
- Check:
  - Auger Delay Contacts 3-2
  - Auger Drive Motor

AFE Service Diagnosis

- Compressor Does Not Operate
- Check:
  - Centrifugal Switch on Auger Motor
  - Compressor Relay, Capacitor
  - Compressor Motor
Hotel Dispensers

- HD22 and HD30
  - Primarily used with C0322 and C0330.

HD22 & HD30

- Removable Top Panel
- Stainless Steel Sweep Arm
- Vend Switch
- Ice Chute
- Dispense Rotor
- Insulated Ice Catch Pan
- 1/4 HP Drive Motor

System Operation

- Push chute to dispense ice
- Upper chute door lifts up and moves vend switch closed
- Dispense drive motor starts, ice vends until chute is released
- Agitation timer cycles dispenser drive motor 3 seconds every 6 hours
  - Ice does not dispense during agitation

Schematic Diagram

- Agitation Timer
  - Cycles at power up
  - Cycles
    - 3 seconds on
    - Every 6 hours
    - Adjustable
  - Hours Between Cycles
  - Seconds of On Time

Agitation Timer

- Shown in dispense mode

Sweep Arm Drive

- Shown in dispense mode
Maintenance

- Ice catch pan is removable for easy clean out
- Can be pulled out partially without removing drain hose
- Drain hose easily disconnected when pan must be removed

Service Diagnosis

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible Cause</th>
<th>Probable Repair</th>
</tr>
</thead>
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<tr>
<td>No ice dispensed</td>
<td>No ice</td>
<td>Check machine</td>
</tr>
<tr>
<td></td>
<td>Panel interlock switch open</td>
<td>Check top panel</td>
</tr>
<tr>
<td></td>
<td>Vend switch does not close</td>
<td>Check vend switch</td>
</tr>
<tr>
<td></td>
<td>Drive motor failure</td>
<td>Check drive motor windings</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check capacitor</td>
</tr>
</tbody>
</table>

Nugget Ice Applications

Nugget Ice Dispensing

- Manual Fill Dispenser Modifications
  - Must be set up for Nugget ice dispensing
  - Adapter
  - Kits
  - Adjustments

Scotsman or Cornelius Dispensers

- ID150
  - Add adapter and diverting plate
- ED150
  - Add adapter, diverting plate, change agitator, KVS to lower ice level
- ID200 or ID250
  - Add adapter (includes diverting plate) and KVS
- ED200 or ED250
  - Add adapter, ice slide, diverting plate addition, KVS
- All
  - Change agitation time to 2 seconds on every 3 hours

Cornelius Dispensers

- ED300
  - Add Cornelius adapter
  - Add Cornelius agitator kit
  - Add Scotsman bin control kit
- Flavor Fusion (IDC215/255)
  - Add Cornelius adapter
  - Add Scotsman KVS
  - Add diverting plate for Flavor Fusion
General Info

- N0422, N0622, N0922 or N1322
  - Scotsman
  - ID150
  - ID200, ID250
- Cornelius
  - ED150, DF150
  - ED200, DF200
  - ED250, DF250
- Lancer
  - Special 30” unit with H in the part number
  - Has special extended liner and different agitator
  - Sensation model – new product

Special Agitator

- Special Agitator for ED150 & Nugget Ice

Flavor Fusion Type

- IDC215 or IDC255
  - Cornelius adapter
  - Cornelius diverting plate
  - Scotsman KVS

Diverter

- Required for Scotsman and Cornelius dispensers
  - will not dispense Nugget ice without it
- Installs in chute of dispenser
- Guides or diverts the ice into the chute as it is pushed past

Restrictor Plate

- Cornelius or Scotsman
  - Removal allows very rapid dispensing
  - Recommended: remove or keep and set opening to 1.5”

All Brands and Models

- Agitation must be minimized when dispensing Nugget Ice
  - Scotsman has adjustment features for on time and interval
  - Cornelius has adjustments on their controller
  - Lancer has dip switches
  - SerVend can’t be adjusted but disconnecting the yellow wire to the agitation relay stops agitation

1.5”
Ice Slide
- Slide is part of KDIL-PN-200 or 250 kits
- Inserts from above into slot bottom of dispenser hopper
- Distributes ice evenly over the cold plate

Eclipse
- Remote low side cuber, common models:
  - CME810 – prior
  - CMP control system
  - Individual cubes
  - EH222 – current
  - Prodigy control system
  - EH330 and EH430 - current
  - Larger capacity Prodigy models
  - Two evaporator plates

EH222 Head
- Ice making compartment
  - One evaporator – faces front
  - Controller in front of curtain

EH222 Freezing Compartment
- Ice making compartment
  - One evaporator – faces front
  - Controller in front of curtain

Curtain Switch
- EH222 – located to the left of the curtain
- When curtain is open, switch is open.
  - Curtain switch indicator light on controller will be ON when open.
    - EH130 and EH222 will always have one curtain switch light on.

Vari-Smart or KVS
- Adjustable ice level
  - Standard on EH222
  - Optional on all others
Compressor Packages (CP Unit)

- Several models
  - For EH222
    - C0800CP
  - For EH430
    - C1410CP
    - C1800CP
    - C2000CP
  - For EH330
    - C1200CP

CP Unit Condenser Bypass Valve
Low Side Access Valve
CPR Valve
Receiver
Headmaster
High Pressure Cut Out - Auto Reset

Crankcase Pressure Regulator

- CPR valve restricts compressor dome pressure during harvest
  - 55 to 60 PSIG
  - Pre-set - don’t adjust it!
- Low Side Access valve connected to compressor dome, reads evaporator pressure during freeze, but not during harvest – use quick connect for evap press

Condenser Bypass Valve

- Normally Closed, opens during harvest
- Bypasses condenser coil and directs discharge gas to vapor line

Headmaster

- Maintains discharge pressure during freeze
- Active at any temp below 70°F
  - Rated at 217 PSIG, freeze cycle pressure may be between 220 and 230 during cold ambient operation

Liquid Inlet Valve

- Normally Open, closes during harvest
- Controls liquid flow into receiver
- Isolates refrigerant in condenser during harvest
- Improves cycle time
**Electrical Box**
- Transformer to power EH relays
- Toggle switch controls condensing unit
- Control Wire connection from EH to control the system
- Electrical power connected at contactor
- Remote condenser fan connects at contactor

**Equipment Location**
- Head can be above or below condensing unit
  - If above, limit is 15 feet
- Pre-charged lines are used
  - 3RTE20, 35, 50 or 75 - EH
  - No extra refrigerant charge required
  - S trap in suction tube required when condensing unit is over 20' above ice making head
- Must have bin or dispenser adapter for the EH222 head

**Flush Installations - EH222**
- Attach water inlet
  - 3/8" union flare ships in hardware package
- Attach drain - 3/4"
  - EH222 ships with drain hose fitting attached
  - EH222 no vent required, vent is internal
- Drain Fitting Rotates to left, right or back

**Connect Pre-Charged Lines**
- Add foam tape/cork tape to suction line nut
- Secure unit at sides or back with provided strap-clips

**Install Head**
- Against wall capability
  - EH222 fully flush
  - EH330, EH430 limited by chase panel
- Drains left, right or back
- Water inlet and power inlet from the top or back
- Refrigerant line connections back or top
- 115 volt unit, cord provided

**Eclipse Refrigeration Schematic**
**Eclipse Condensing Unit**

- Condenser Bypass Valve
- Headmaster

**CPR**

- Liquid Inlet Valve (N.O.)

- Compressors

**Ice Making Section – EH430 Example**

- Evaporator

- TXV

- Vapor Valve

**Eclipse Service Diagnosis**

- What happens if?
- Condenser by pass valve does not open
  - High pressure cut out opens and closes
  - No Ice release
  - Code 2

- What happens if?
  - Vapor Inlet Valve Does Not Open
    - Vapor line hot
    - Discharge pressure increases
    - Low side pressure not as high as normal - 80
    - No or partial ice release
    - Code 2

- What happens if?
  - Condenser bypass valve does not open
    - High pressure cut out opens and closes
    - No Ice release
    - Code 2

- What happens if?
  - Receiver inlet valve does not close during harvest
    - Very little change
  - If it sticks closed
    - Hi discharge pressure cut out opens
    - Code 1

- What happens if?
  - Headmaster is stuck in bypass
    - Very little liquid flow to TXVs
    - Long freeze cycle
    - Controller shows code 1

- What happens if?
  - Compressors

- Evaporator
**Service Diagnosis**

- **What happens if?**
  - **There is a refrigerant leak**
    - No change until receiver runs dry
    - Varies with condensing ambient
    - Ice formation will be poor
    - Low capacity/long freeze cycle will result
    - Add charge to confirm, if ice making resumes with normal discharge pressure there is a leak

- **What happens if?**
  - TXV has high superheat?
    - Poor ice formation, ok at top of evaporator, thin in the middle
    - Similar to low refrigerant charge
  - TXV has low superheat?
    - Long freeze cycle

- **What happens if?**
  - There is no water to the ice making section
    - Water is part of the recipe for ice!
    - Controller will stop unit operation but retry filling every 20 minutes until water is restored

- **What happens if?**
  - The purge valve leaks and drains the reservoir
    - Reservoir may refill during the freeze cycle
    - Thick ice at bottom of slab

- **What happens if?**
  - The inlet water valve leaks through
    - Keeps adding water (heat load) to reservoir
    - Result is a long freeze cycle – just like any other cuber

**Control Button Processes**

- Recall diagnostic code
  - Push and hold Off to shut down
  - Push and hold Off again until the display code changes
  - Push and release the Harvest button to cycle thru the last 10 diagnostic codes, from latest to oldest
Controller Button Processes

• Clear all diagnostic codes
  – Push and hold Off to shut the machine down
  – Push and hold both the Clean and Harvest buttons for 3 seconds

Prodigy Diagnosis

• Use the controller’s component indicator lights to check if a component is operating when it should be.

Example: Freeze Cycle

• What happens if?
  • The condenser fan stops
    – CP unit’s hi pressure cut out will open
    – Maximum freeze time will be exceeded
    – Head’s controller will shut system off
    – Controller will display code 1

Example: Harvest Cycle

• What happens if?
  • The condenser fan stops

Eclipse Service Diagnosis

• What happens if?
  • The condenser bypass valve leaks thru but head’s vapor valve remains closed
    – Receiver fills with high pressure gas thru side port
    – High pressure gas in liquid line
    – Headmaster bypassing, also filling receiver
    – TXV bulb warm, valve open
    – High pressure in suction line – to compressor
    – Hot bypass valve
    – Long freeze cycle – code 1
Service Diagnosis

- What happens if?
- The CPR valve fails
  - Pressure during harvest will not be at the pre-set point
    - 55 to 60 PSIG
  - Will not hold an adjustment
  - No external symptom
- CPR setting should be checked if compressor is replaced

Service Diagnosis

- What happened if?
- The controller displays code 1
  - Maximum freeze time exceeded
    - Dirty condenser coil
    - Fan motor inoperative
      - Hi discharge pressure caused compressor to shut off
    - No water over evaporator, no ice made
    - Lack of refrigerant, no ice made

Diagnostic - Sensors

- Ice thickness sensor
  - Continuity probe
    - Check by grounding metal tip to cabinet and observing Ready To Harvest light

Service Diagnosis

- What happened if?
- The controller displays code 2
  - Maximum harvest time exceeded
    - Vapor valves did not open
    - Curtain did not open
      - Ice too thin
      - Ice normal at top, thick on bottom

Diagnostic - Sensors

- Curtain Switch
  - Magnetic reed switch
    - Use indicator light or ohmmeter
    - When curtain is CLOSED, light is OFF
      - Single plate models have 1 light on all the time
Service Diagnosis

• What happened if?
  • The controller displays code 3
  • Slow or no water fill
    – Possible clogged water filters
    – Low water level - leaks out
    – Water level sensor not working or harness connection poor

Service Diagnosis

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  • The controller displays code 3
  • Slow or no water fill
    – Possible clogged water filters
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    – Water level sensor not working or harness connection poor

Diagnostic - Sensors

• Water Level Sensor
  – Continuity probe
  – Check by connecting two short probes
  – Sump full light should be On

Service Diagnosis

• What happened if?
  • The controller displays code 4, 5 or 7
    – This indicates that the temperature sensors are not working or not plugged in. They need to be plugged back in or replaced.
    – The ice machine will operate without the thermistors working, but it is limited in its diagnostics that way

Service Diagnosis

• What happened if?
  • The controller displays code 8
    – Freeze cycle too short – less than 6 minutes
    • Excess water flowing near the ice thickness sensor
    • Incomplete harvest of previous cycle